

WEL

COME



To **SBP**

Puerto Rico

**V
LUNTEER**

**Site Assignment
(Verlynessa García)**

CLIENT BIO



Verlynessa García is a young woman from San Juan who immediately impresses everyone who knows her by her friendliness and charisma. “Verly”, as her relatives affectionately call her, is 32 years old and has lived in the town of Canovanas for 10 years with her husband Ángel and their 2 children, Velieangely, 8 years old, and Hassan, 2 years old.

Before Hurricane María, Verlynessa led a completely normal life, but after the damage caused by the hurricane, she lost her job, her car, and was on the verge of losing her house not being able to pay the mortgage. According to Verlynessa, there were many nights of crying and despair, as the hurricane left visible damage to her property that resulted in two hospitalizations of her son Hassan, due to the high humidity that affected the home. “The roof of my house gave way several times and the rods in the kitchen and living room have been exposed since Hurricane Maria. My baby has never had a room to sleep in because three weeks before I went into labor, part of the ceiling of the baby’s room fell in. The situation in the house is so dire that my daughter used to make me buy boxes of decorative stones for her to sell to her friends at school for \$1 to help us raise money to repair the house,” Verlynessa added.

One day, while watching the news, Verlynessa saw a report about SBP and decided to apply to our organization hoping that her case would be approved and her property would be repaired. “I have such vivid memories of the call in which they informed me that my case was approved. I have no words to thank you for what you will do for me and my family. My baby will finally have a safe room to sleep in,” Verlynessa said as she wiped away her tears.

“This is our only house and it is the only thing we have. Our house is everything to my husband and me. Thanks to other help received, we were able to bring our mortgage payments up to date and thanks to SBP Puerto Rico we will have an accessible place. This is a sign that dreams do come true.” Verlynessa is hopeful for the future and confident that once her home is handed over to her, she will be able to give her children a better quality of life.

CURRENT SITUATION OF THE HOUSE



SITE ASSIGNMENT



Volunteer Dpt. Manager: Elvis Balza, (908) 992-8497
Volunteer Coordinator: Kristen Proffitt, (240) 397-0138
Project Leads: Denise, Raquel, Kike
E-mail: kproffitt@sbpusa.org, prvolunteer@sbpusa.org
Address: AJ 10 Calle 29B URB Villas de Loíza Canóvanas, PR 00729

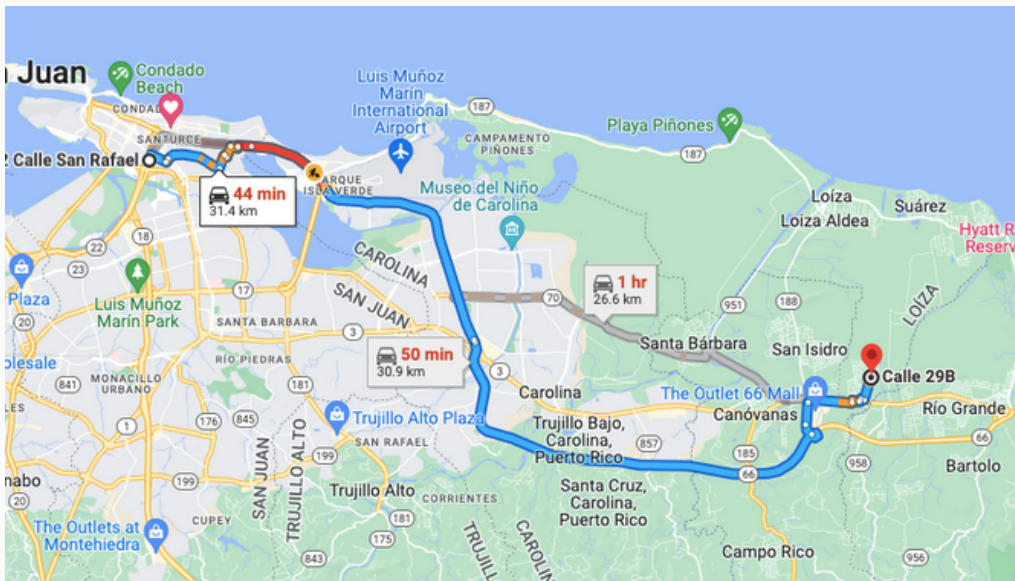
SITE INFORMATION



Front of the house



QR CODE:
Site Pin
Location



Route from SBP
Puerto Rico
headquarters

VOLUNTEER DEPARTMENT

Kristen Proffitt



**Volunteer
Coordinator**

"The people I work with and the people in the community we serve are the ones who motivate me to serve every morning. We have an extremely inclusive, safe, and secure environment at SBP Puerto Rico"

VOLUNTEERING WITH US:

In one day, a single volunteer with no previous construction experience can mud and spackle several rooms, install a new floor or paint a small house. Imagine what's possible in two days—or two weeks, or a month? The more volunteers we have, the greater our impact.

Our experienced AmeriCorps site supervisors will train and equip you, with your safety our top priority. As a volunteer, you will literally help rebuild a family's home. This may include hanging insulation or drywall, mudding/spackling, sanding, texturing, priming, painting, laying floors, and/or hanging trim, doors and baseboards.

PL'S ON SITE:



Denise Simmon

Denisse, originally from St. Croix, but has been living in San Juan, PR for 24 years. She has worked in the medical insurance field, but kids are her joy; which its why she is now studying Early Childhood Education. Denise enjoys traveling, snorkeling, fishing, kayaking, playing tennis and visiting new places on the island. "I am serving at SBP because I love helping people and it is a great place to learn new things".



Raquel

Raquel is a single mom of 2 wonderful daughters that are her inspiration and fuel in life. She has faced many challenges in life, but that hasn't stopped her from chasing all her dreams. As a cancer patient she considers her journey towards recovery as a blessing, leaving all in the hands of God. She describes herself as a sunset catcher, who loves nature because it brings peace to her soul. Her favorite quote is "Life is a journey just lay back adn enjoy the ride." Raquel's love for life and energy are refreshing!



Enrique "Kike" García

Enrique "Kike" García serves his first term as a Project Lead in SBP Puerto Rico. He is very passionate about helping the diverse families and communities in the island. He has proven that "sharing is caring" by sharing food, knowledge and memorable moments with his fellow team members and family. The value that most fits him is "The Mom Rule", always treating every person he meets like they are family!

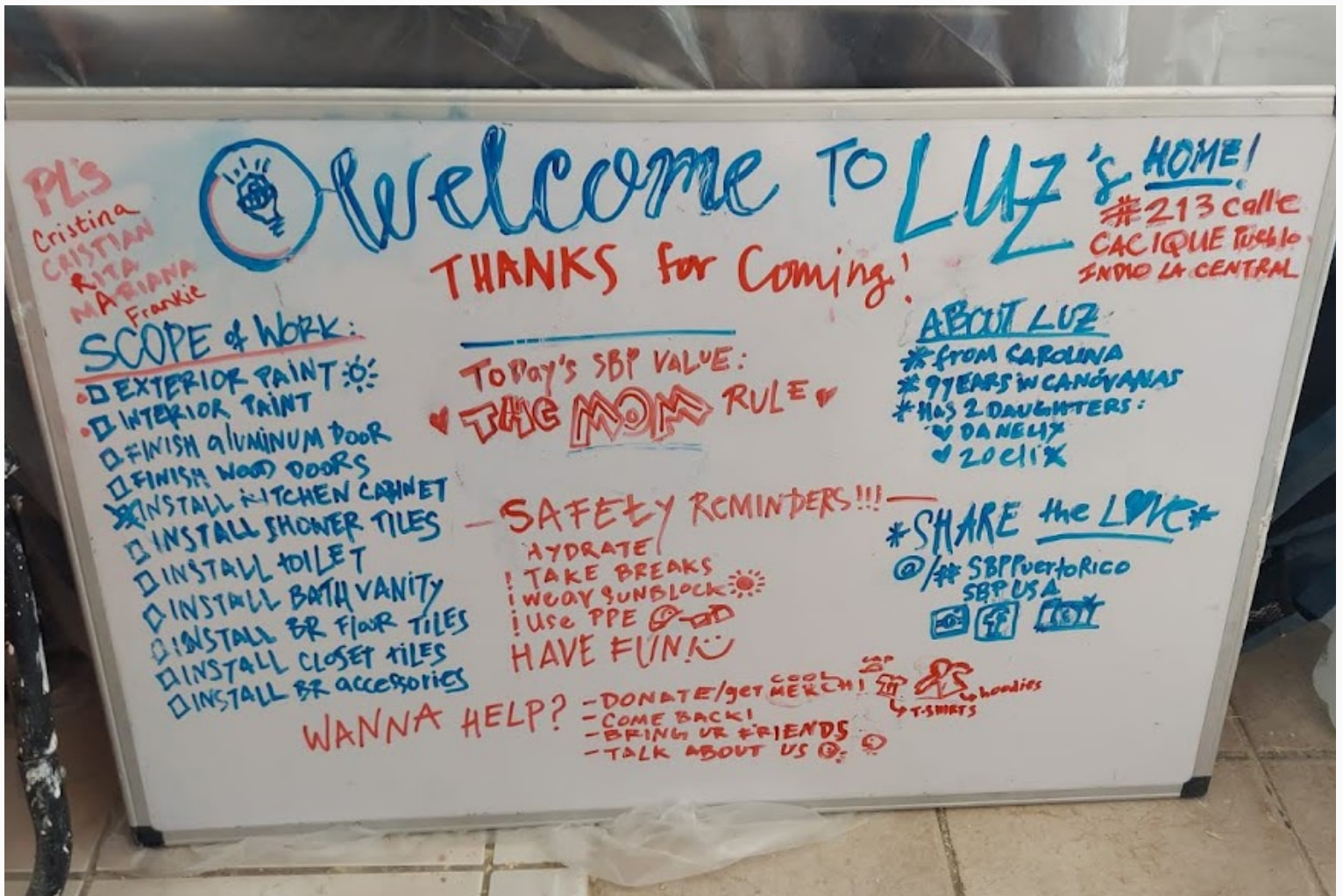
SCOPE OF WORK

On every site, you will find a binder with many documents related with the client story, safety plans, supplies orders, emergency contacts and the scope of work (SOW) of the house. For this current house, the tasks that are pending are:

SOW:

- Scraping and painting exterior walls
- Repairing roof
- Repairing interior ceilings
- Scraping and painting interior walls
- Repairing bathroom

Example of a SOW board on site



EMERGENCY CONTACTS

IMPORTANT PHONE NUMBERS:

CONSTRUCTION RESOURCES

Edgardo Maldonado (Executive Director)	(787) 241-0933
Rafael Ríos (Project Manager)	(939) 223-2417
Alexander Tomásí (Project Manager)	(787) 631-3345

OFFICE NUMBERS

Client Services	(787) 727-5544
Volunteer Services	(787) 982-2190
Viviana Ramirez (AmeriCorps HR Director)	(787) 241-9743

****For All Emergencies Call 9-1-1! ****

HOSPITALS & URGENT CARE CENTERS

<p>Hospital Pavia 1456 Calle Asia Santurce, PR 00909 Phone: (787) 641-1616 Open: 24 hours</p>	<p>Doctors' Center Hospital 1395 Calle San Rafael Santurce, 00909 Phone: (787) 982-2180 Open: 24 hours</p>
<p>Ashford Presbyterian Community Hospital 1451, Ashford Ave Condado, 00907 Phone: (787) 721-2160</p>	<p>Centro Médico Ave. Americo Miranda Río Piedras, 00935 Phone: (787) 777-3535</p>
<p>Auxilio Mutuo Hospital Ave. Juan Ponce de Leon Hato Rey, 00919 Phone: (787) 758-2000</p>	<p>Hospital San Francisco Calle De Diego, 371 Río Piedras, 00923 Phone: (787) 767-5100</p>

Somos SBPeople



Contact info

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WE SHRINK THE TIME BETWEEN DISASTER
AND RECOVERY.